



Bright Stores Hosting & Security

Hosting Facility

Bright Stores dedicated servers are hosted at the FasterServers datacenter in Chicago. We chose FastServers because they offer unsurpassed service, reliability and redundancy. You can find out more information about FastServers at www.fastservers.net.

Dedicated Servers

Bright Stores only uses Dell Power Edge servers. All of our servers are new and are replaced after 24 months of service or as needed. Windows critical updates and server maintenance is completed regularly by Bright Stores developers.

Internet Connections

The FastServers.Net Midwest Operations Center is serviced by multiple high-speed lines providing quality IP-transport to geographically diverse locations. Our private backbone is ranked among the top in the nation. The redundant, self-healing network architecture eliminates single points of failure. We also purchase backup transit from multiple providers in multiple locations to ensure that your data will arrive via the shortest possible routes.

Network Monitoring and Alert Notification

We maintain an aggressive monitoring and alert notification system, which tells us immediately of possible trouble with connections and/or servers on our network. We also run traffic monitoring systems to provide current statistics of all network activity.

Power Management, HVAC and Backup

Our servers will not shut down upon power failure due to our sophisticated power management system that includes UPSs, Diesel Generator, and automatic transfer switch. We have the ability to operate indefinitely during a power failure and maintain a one week supply of fuel on-site. Our Data Center air conditioning units are also powered by our backup power system and we employ a Power Engineer to help ensure the reliability of our power management, HVAC and backup systems.

Facility Security

Our highly secure infrastructure includes multiple firewalls, intrusion detection, 24-hour on-line Help Desk support, toll-free telephone support, video surveillance, round-the-clock manned security plus a multitude of physical security features.

Contact

If you have further questions, email the sales department at info@brightstores.com, or call us toll-free 1-800-466-5930.