



## **Disaster Recover Plans**

### **Mission**

To proactively create a state of readiness in the event of a disaster by developing, testing and monitoring a feasible Disaster Recovery Plan.

### **Events That Could Necessitate Disaster Recovery**

In our business disaster recovery means protecting data and maintaining uptime no matter what happens. Here are a few things that can compromise data and uptime:

- **Hardware Failure**
- **Software Failure**
- **Power Failure**
- **Data Center Failure**
- **Computer Virus**
- **Hacker / System Intrusion**
- **Natural Disaster**
- **Fire**

### **Proactive Disaster Recovery**

Bright Stores utilizes many technologies and resources in order to minimize downtime and increase data security in the event of a disaster. They include:

- **Data Back-Up Services**
  - **Mirrored hard-drives capture and back-up data in real time**
  - **Offsite back-ups run nightly.**
- **Full redundant and hot-swappable hardware systems.**
- **Active network and system monitoring tools.**
- **Multiple internet links to our data center.**
- **Redundant self-healing network architecture.**
- **UPS and diesel generators.**
- **Round the clock security personal.**
- **PCI Compliance.**
- **Software based Firewall, Intrusion Detection System and Anti-Virus.**

### **In the Event of a Disaster..**

Although unlikely, disaster does strike. If it does, Bright Stores is ready to respond by doing the following:

- **Immediate notification of failure to our senior administrative staff.**
- **Direct contact with data center in an attempt to resolve the issue on-site.**
- **If we are unable to bring the system back up on-site, Bright Stores will enable our network of backup servers and restore the most current version of the system-wide backup.**

### **Contact**

If you have further questions, email the sales department at [info@brightstores.com](mailto:info@brightstores.com), or call us toll-free 303-558-4139.